

## PRIVACY POLICY

[www.prosume.io](http://www.prosume.io)

Prosume Foundation, a Swiss Stiftung (Foundation), located at Bahnhofstrasse, No. 7, 6300 Zug, Switzerland (“Prosume”, the “Foundation”, “we” or “us”), as data controller, is committed to protecting and respecting your privacy.

This privacy policy (the “Privacy Policy”) sets out the basis on which any personal data we collect from you, or that you provide to us (“Data”), will be processed by us. It also describes the choices available to you regarding our use of your Data and how you can access and update your preferences. Please, read our Privacy Policy carefully in order to have a clear understanding of how we use your Data.

By accessing our website [www.prosume.io](http://www.prosume.io) (the “Website”) you accept the practices described in this Privacy Policy.

### Data we collect from you

We will collect and process the following Data about you:

- **Data you give us.** This includes information about you that you give us by filling in the forms on our Website, or by corresponding with us by phone, e-mail or otherwise. It also includes information you provide when you participate in discussion boards or other social media functions on our Website, when you contact us on our Website, report a problem with it and/or when you request to subscribe to our newsletter(s). Data you give us may include your name, address, e-mail address, Uniform Resource Locator (URL), personal description, and free-form text.
- **Data we collect about you.** With regard to each of your visits to our Website we will automatically collect the following information:
  - i. technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, browser type and version, time zone setting, browser plug-in types and versions, operating system, and platform;
  - ii. information about your visit, including the full Uniform Resource Locator (URL), download errors, length of visits to certain pages.

### Uses made of your Data

We use your Data in the following ways:

- **Data you give us.** We will use this Data to:
  - i. carry out our obligations arising from any contracts between you and us, and to provide you with the information that you request from us;
  - ii. notify you about changes to our services;
  - iii. ensure that content from our Website is presented in the most effective manner for you and for your computer.

- **Data we collect about you.** We will use this Data to:
  - i. administer our Website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
  - ii. improve our Website to ensure that content is presented in the most effective manner for you and for your computer;
  - iii. (as part of our efforts) keep our Website safe and secure.
- **Data we receive from other sources.** We will combine this information with Data you give us and/or we collect about you. We will use this information and the combined information for the purposes set out above (depending on the types of information we receive).

### **Disclosure of your Data**

You agree that we have the right to share your Data with:

- selected third parties including analytics and search engine providers that assist us in the improvement and optimisation of our Website.

We will also disclose your Data to third parties:

- if we are under a duty to disclose or share your Data in order to comply with any legal obligation, or in order to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of the Foundation or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

### **Cookies**

Our Website uses cookies to distinguish you from other users. This helps us to provide you with a good experience when you browse our Website and also allows us to improve it. For detailed information on the cookies we use and the purposes for which we use them, please see our Cookie Policy available on our Website.

### **How we store, process and secure your Data**

Data that we collect from you will be transferred to, and stored at, a destination inside the European Economic Area (“EEA”). It will be processed by staff operating inside the EEA for, among other things, the provision of support services. By submitting your Data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your Data is treated securely and in accordance with this Privacy Policy.

Your Data is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep Data confidential.

All Data supplied is kept on secure servers and within Prosume’s internal systems. We use adequate security measures to protect Data from non-authorised access or non-authorised changes, and from the circulation or distribution of Data. Although we do our best to protect your Data, unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. Please, be assured that we regularly update our security measures by adopting the latest technolog-

ical developments in the cyber world.

If you have reason to believe that your interaction with us is no longer secure, please contact us immediately at [info@prosume.io](mailto:info@prosume.io).

### **Your rights**

We will retain your Data as long as is needed to provide you with our services. We will retain and use your Data as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

If you wish to subscribe to our newsletter(s), we will use your name and e-mail address to send the newsletter to you. Out of respect for your privacy, you may choose to stop receiving our newsletter(s) by following the unsubscribe instructions included in these e-mails or contacting us at [info@prosume.io](mailto:info@prosume.io).

Similarly, you have the right to ask us not to process your Data for marketing purposes. We will always inform you (before collecting your Data) if we intend to use your Data for such purposes, or if we intend to disclose it to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your Data. You can also exercise the right at any time by contacting us at [info@prosume.io](mailto:info@prosume.io).

Our Website may, from time to time, contain links to and from the websites of our partner networks, sponsors and affiliates. If you follow a link to any of these websites, please note that they have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

### **Changes to our Privacy Policy**

Any changes we make to our Privacy Policy in the future will be posted on this page and, where appropriate and available, may be notified to you by e-mail. Please check back frequently to see any updates or changes to our Privacy Policy.

### **Contact**

Questions, comments and requests regarding this Privacy Policy shall be addressed to:

Prosume Energy Foundation

Bahnhofstrasse, No. 7,

6300 Zug

Switzerland

E-mail: [info@prosume.io](mailto:info@prosume.io)